



PROGRAM IN CLINICAL CONFLICT MANAGEMENT



Mediation of Clinical Ethics Disputes

BIOE 545 | BIOE 547

An intensive course

August 17-20, 2017

Thursday – Sunday: 9 am – 5 pm

NO PREREQUISITES

EXCELLENT FACULTY /STUDENT RATION OF 1:6

MEDIATION INTENSIVE COURSES

DO NOT NEED TO BE TAKEN IN ANY SEQUENCE

COST: \$2,500

- Learn to effectively manage clinical disputes among and between caregivers, patients and surrogates
- Discover how to define problems and assess positions and interests to generate mutually acceptable options
- Role-play in a variety of simulated clinical situations as both disputants and mediators
- Practice mediation with professional actors
- Use videos to improve mediation techniques and strengthen communication skills
- Receive constructive feedback in a supportive environment

Faculty

Edward J. Bergman, JD | Founding Faculty & Principal Mediator, Penn Program in Clinical Conflict Management

Autumn Fiester, PhD | Director, Penn Program in Clinical Conflict Management, Assistant Chair for Education

For inquiries or to enroll in this course, please contact: Dr. Autumn Fiester at fiester@upenn.edu